

Security Bulletin XRX17-026

Xerox® AltaLink® B8045/B8055/B8065/B8075/B8090

Multifunction Printer

Xerox® AltaLink® C8030/C8035/C8045/C8055/C8070

Multifunction Printer

Cumulative Update for Common Criteria Certification

Bulletin Date: November 29, 2017

Background

The System Software Versions and software patch listed below for the Xerox® AltaLink® B8045/B8055/B8065/B8075/B8090 Multifunction Printer and the Xerox® AltaLink® C8030/C8035/C8045/C8055/C8070 Color Multifunction Printer contain cumulative updates that incorporate security vulnerability fixes up through 28 Apr 2017 for both product families as well as other non-security related defect fixes. These four system software releases with the software patch listed below are Common Criteria certified (see <http://www.xerox.com/information-security/common-criteria-certified/enus.html>).

The System software releases plus software patch 1190013v3 for the product models listed below are designed to be installed by the customer. Please follow the procedures contained in this bulletin to install the solution. The system software releases are full system releases so the patch criticality rating is not applicable; the software patch is rated as Important.

The system software releases and security patch are compressed into a single zip file and can be accessed via the links below.

- Xerox® AltaLink® B8045/B8055/B8065/B8075/B8090: System Software Release 100.008.057.09602 and Software Patch 1190013v3 - <http://www.support.xerox.com/support/altalink-b8000-series/file-download/enus.html?&contentId=139938>
- Xerox® AltaLink® C8030/C8035: System Software Release 100.001.057.09603 and Software Patch 1190013v3 - <http://www.support.xerox.com/support/altalink-c8000-series/file-download/enus.html?&contentId=139939>
- Xerox® AltaLink® C8045/C8055: System Software Release 100.002.057.09603 and Software Patch 1190013v3 - <http://www.support.xerox.com/support/altalink-c8000-series/file-download/enus.html?&contentId=139940>
- Xerox® AltaLink® C8070: System Software Release 100.003.057.09603 and Software Patch 1190013v3 - <http://www.support.xerox.com/support/altalink-c8000-series/file-download/enus.html?&contentId=139941>

Applicability

The two system software releases mentioned above apply to the network-connected versions only for the following product:

Xerox® AltaLink®

B8045
B8055
B8065
B8075
B8090
C8030
C8035
C8045
C8055

Installation Instructions

Summary of versions and actions:

- Determine the current System Software version or Controller Version on your device for the affected product by printing a Configuration Report following the instructions for printing a Configuration Report in the applicable System Administrator Guide.
- Based on the current System Software version or Controller Version on your device, determine from the table below what action(s) , if any, have to be taken before this release can be installed.
- Perform the indicated action(s) to get your device ready to install this release.
- Once your device is ready to install this release, follow the instructions after the table below under Release Installation Methods to install this release.

For Xerox® AltaLink® B8045/B8055/B8065/B8075/B8090

If Your Software Version Is System SW Controller	Ready for Release?	Next Step:	System SW / Controller Will Now Show:
Less than 100.008.057.09602	No	Upgrade the device to 100.008.057.09602; then install software patch 1190013v3	100.008.057.09602/ 100.008.09602.1190013v3
100.008.057.09602	This version of software is currently installed	Install software patch 1190013v3	100.008.057.09602/ 100.008.09602.1190013v3
Greater than 100.008.057.09602	No	Contact Xerox Technical Support to have device downgraded to 100.008.057.09602; then install software patch 1190013v3	100.008.057.09602/ 100.008.09602.1190013v3

For Xerox® AltaLink® C8030/C8035

If Your Software Version Is System SW Controller	Ready for Release?	Next Step:	System SW / Controller Will Now Show:
Less than 100.001.057.09603	No	Upgrade the device to 100.001.057.09603; then install software patch 1190013v3	100.001.057.09603/ 100.001.09603.1190013v3
100.001.057.09603	This version of software is currently installed	Install software patch 1190013v3	100.001.057.09603/ 100.001.09603.1190013v3
Greater than 100.001.057.09603	No	Contact Xerox Technical Support to have device downgraded to 100.001.057.09603; then install software patch 1190013v3	100.001.057.09603/ 100.001.09603.1190013v3

For Xerox® AltaLink® C8045/C8055

If Your Software Version Is System SW Controller	Ready for Release?	Next Step:	System SW / Controller Will Now Show:
Less than 100.002.057.09603	No	Upgrade the device to 100.002.057.09603; then install software patch 1190013v3	100.002.057.09603/ 100.002.09603.1190013v3
100.002.057.09603	This version of software is currently installed	Install software patch 1190013v3	100.002.057.09603/ 100.002.09603.1190013v3
Greater than 100.002.057.09603	No	Contact Xerox Technical Support to have device downgraded to 100.002.057.09603; then install software patch 1190013v3	100.002.057.09603/ 100.002.09603.1190013v3

For Xerox® AltaLink® C8070

If Your Software Version Is System SW Controller	Ready for Release?	Next Step:	System SW / Controller Will Now Show:
Less than 100.003.057.09603	No	Upgrade the device to 100.003.057.09603; then install software patch 1190013v3	100.003.057.09603/ 100.003.09603.1190013v3
100.003.057.09603	This version of software is currently installed	Install software patch 1190013v3	100.003.057.09603/ 100.003.09603.1190013v3
Greater than 100.003.057.09603	No	Contact Xerox Technical Support to have device downgraded to 100.003.057.09603; then install software patch 1190013v3	100.003.057.09603/ 100.003.09603.1190013v3

Release Installation Methods

These four releases and the software patch can and should be installed by the customer.

First make sure that Software Upgrade is enabled on the device. To enable Software Upgrade:

1. In the Embedded Web Server, click Properties > General Setup > Software Upgrade.
2. To allow users to upgrade software, click Allow Upgrade.

Note: If Restrict Upgrade appears, upgrades are allowed already.

The installation instructions to install the Common Criteria certified versions for the Xerox® AltaLink® B8045/B8055/B8065/B8075/B8090 and Xerox® AltaLink® C8030/C8035/C8045/C8055/C8070 are contained in the zip file link for these devices listed on Page 1 of this bulletin.

To install the 1190013v3 patch:

1. Extract the patch file 1190013v3.dlm from the zip file for the applicable release listed on Page 1 of this bulletin and store it in a known location.
2. In the Embedded Web Server, click Properties > General Setup > Software Upgrade.
3. For Manual Upgrade, click Browse or Choose File, navigate to the location of the patch file 1190013v3.dlm, then click Open or Choose File.
4. Click Install Software.

Notes:

- Software installation begins several minutes after you submit the software to the device.
 - When installation begins, the Embedded Web Server is unavailable for use.
 - You can monitor the installation progress from the device control panel.
5. Click OK.

To verify that the software has updated, check the configuration report.

For all software upgrade methods, a software upgrade status report prints after the upgrade is complete. You can check the status of the upgrade on the Software Upgrade page in the Embedded Web Server. Compare the information noted in the Current Software area on the Software Upgrade page with the printed status report.

To view the current software version in the Embedded Web Server:

1. In the Embedded Web Server, click Properties > General Setup > Software Upgrade.
2. For Current Software, note the date, time, and version of the last successful software upgrade.
3. For Last Upgrade Attempt, note the date, time, version, and status of the last upgrade attempt.
4. To verify the success of the upgrade, compare this information with the printed software upgrade status report. The software release is installed when the system software version on the printed Configuration Report shows the system software version number indicated in the applicable table on Pages 2 and 3; the software patch is installed when the controller version number on the printed Configuration Report shows the proper controller version number indicated in the applicable table on Pages 2 and 3.